



The world's smartest call-for-service systems

There's nothing quite like Dinggly

Connected

All Dinggly calling points will send calls to Dinggly Wrist Pagers, iOS or Android phones and tablets and smartTV.

Unique technology

Cloud-based, two way communication links call points and receivers.

Configurable

Buttons can make up to 4 different call types, chosen by the customer and variable by individual button.

Measurable

Dingglytics provides information on button activations and the responsiveness of individual team members.

Great looking

Premium call buttons with branding and customisation opportunities.

Collaborative

'Claiming' calls on watches/phones notifies other users the call is in hand, preventing duplicated effort.

Repurposable

Button names (usually named after their location) can be readily changed online, so buttons can be repositioned for other jobs.

Effective customer service

Our Cloud-based system allows remote support around the globe. We service customers across Europe, North America, Asia and Africa.

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Mini Call Buttons



- Small, simple and cost effective
- Intelligent call handling with call received and accepted confirmation lights
- USB charging. Lasts for months and sends an email when charge is low
- Waterproof to IP64
- White, charcoal or red standard colours
- Cost effective personalisation with your graphics/logo
- Optional performance and response data via Dinggalytics
- Dimensions: 50mm diameter, 15mm height (19mm with locking base in place)
- Requires an internet gateway in each cluster where located

Accessories

USB multi-charger with cables | Surface mounting/securing base

Splash Call Buttons



- Premium feel. Look great in- or outside
- Up to 4 call types per button, pre-set or user-defined
- Cost effective personalisation with your graphics/logo. Click here to see standard graphics options.
- Wireless charging. Lasts for weeks and sends an email when charge is low
- Intelligent call handling with call received and accepted confirmation lights
- Waterproof (IP67) and shockproof
- White or Black standard colour options
- Optional performance and response data via Dinggalytics
- Available with cord lanyard or secure holder
- Dimensions: 73mm diameter, 29mm height

Accessories

Charging rack (for 6 buttons, excl. charging pads) | Surface mounting/securing base | wireless charging pads

Order Locator Buttons & Dock



Accessories

USB multi-charger with cables | Additional docks

- Designed with food service in mind, where orders are placed at counters but served to tables
- Button locates onto a small dock at the table, identifying its location
- Also available with a call option so customers can request further service
- Specialist software allows you to associate a button with an order number in seconds at the counter
- USB charging. Lasts for months and sends an email when charge is low
- Waterproof to IP64
- White standard colour
- Cost effective personalisation with your graphics/logo
- Order extra docks to cover all seating positions
- Optional performance and response data via Dinggalytics
- Dimensions: 50mm diameter, 20mm height (25mm when on dock)
- Requires an internet gateway in each cluster where located

Personal Call Buttons & Dock



Accessories

Charging rack (for 6 buttons, excl. charging pads) | Surface mounting/securing base | wireless charging pads

- Provided to customers, identifying who called and where from
- The customer places the button on a calling dock to request attention. Calling dock locations are placed wherever necessary and are registered in the system
- The button can be still be pressed undocked, giving you the name and an approximate location e.g. lobby
- Specialist software allows you to associate a button with customer name in seconds
- Can be more efficient than providing buttons in multiple locations
- USB charging. Lasts for months and sends an email when charge is low
- Waterproof to IP64
- White, charcoal and red standard colours
- Cost effective personalisation with your graphics/logo
- You may order extra docks to ensure appropriate venue coverage
- Optional performance and response data via Dinggalytics
- Dimensions: 50mm diameter, 20mm height (25mm when on dock)
- Requires an internet gateway in each cluster where located

Touch Call Buttons



Accessories

Acrylic menu holder

USB multi-charger with cables

- Touch action
- Up to 4 call types per button, pre-set or user-defined
- Cost effective personalisation with your graphics/logo. Click here to see standard graphics options
- Available as a button which connects directly to WiFi or as a lower cost button requiring a Gateway (ideal when buttons are located in clusters, such as a restaurant)
- Rechargeable (long battery life and send an email when charge is low)
- Intelligent call connection with 'call sent' confirmation light
- Optional performance and response data via Dinggalitics
- Integrated locking base plate for affixing to tables or walls
- Dimensions: 77mm diameter, 37mm maximum height
- White or charcoal standard colour options

Voice Call Buttons



Accessories

Surface mounting/securing base | USB multi-charger with cables

- Allows the user to record and send voice messages to receiving staff. These can be played back via the Dinggly app on smartphones and tablets, or via a browser. They are received as text transcripts on Dinggly Watches as well as on all the other receiving devices.
- Intelligent call handling with confirmation lights for recording and call acceptance
- Connects directly to WiFi so within range wherever the network is available
- White base colour with standard designs or cost effective full personalisation available
- Rechargeable (lasts weeks between charges and sends an email when charge is low)
- Optional performance and response data via Dinggalitics
- Integrated locking base plate for affixing to tables or walls
- Dimensions: 77mm diameter, 37mm maximum height

Champagne Buttons



Accessories

USB multi-charger with cables

- Luxury real-cork call button with personalised metal muselet to your design
- Oversized dimensions provide theatre and impact
- A wonderful addition to your super-yacht or casino
- Rechargeable (lasts weeks between charges and sends an email when charge is low)
- Optional performance and response data via Dinggalitics
- Dimensions: 57mm diameter, 77mm height
- Requires an internet gateway in each cluster where located

Lumiere Buttons



Accessories

USB multi-charger with cables
Surface mount/Locking base

- Striking glass & aluminium buttons with beautiful custom graphics
- Back-lit dome and mood lighting options to blend with your decor
- Single call
- Choice of colours and materials:
- Connects directly to WiFi so within range wherever the network is available
- Rechargeable (lasts months between charges and sends an email when charge is low)
- Water resistant
- Optional performance and response data via Dinggalitics
- Dimensions: 81mm diameter 70mm height

Bespoke Buttons



Accessories

USB multi-charger with cables

- Single-touch, prestige call button with compact dimensions
- Customisable colours, materials and graphics
- Quartz, resin, leather or wood surrounds, all sourced to your exacting requirements
- Connects directly to WiFi so within range wherever the network is available
- Rechargeable (lasts weeks between charges and sends an email when charge is low)
- Optional performance and response data via Dinggalitics
- Dimensions: 54mm+ diameter (dependent on materials of outer ring), 20mm height. Quartz example 64mm diameter.

Calling Tablets and Phones



- A flexible calling method with lots of added features, including text and voice messaging. Make it your own with bespoke colours, logos and even staff photos. They work over your existing WiFi network and can be used alongside all other Dinggly paging system products
- Virtual Call Buttons (VCB) can be particularly useful where significant distances are involved and you can understand the nature of the query and resolve it remotely or with one visit.
- Each VCB has an unlimited number of call types (whilst call buttons offer 1-4 call types).
- Call types can be changed as needs change (whereas buttons have printed graphics)
- Each call can be supplemented with a text message if required.
- Dinggly Voice is available as an option, allowing the recording of message requests. Messages are received as audio files on smart devices.
- When a call is accepted it is acknowledged on the tablet, either "We're on our way" or with specific staff names. Photos can also be added.
- The device can be renamed to reflect a new location in seconds.

Message Hub



Whether it's used as a total solution or an add-on to a call button system, Dinggly's Messenger Hub it's a great way for your team to stay in-touch.

Dinggly paging systems receive calls on smart devices and wrist pagers. So as well as your team receiving calls from our button and other calling devices, they can also receive messages sent from the hub.

The hub is a web-based portal so it will run on any browser on any device. It includes the following functionality:

- Message individuals with text or voice* messages (*smart devices only)
- Save commonly used messages
- Set up Groups to message multiple people at once
- Send messages for Information (received and acknowledged by recipient) or for Action (where a task is accepted and all other personnel advised)
- Track who receives, acknowledges and accepts each call

It's a great complement to any Dinggly system. But to other operations it's the only system they actually need.

iButton Calling Units



- Weatherproof caller base connects via WiFi (cellular option for beaches)
- Battery or mains powered
- Single calling point to very cost effective
- iButton fobs are taped against a reader to identify who requires service
- in a kitchen environment this could mean different fobs to call individual runners or indicate which area an order is ready for
- in a poolside or beach environment each sunbed would have it's own fob

Room Status Panels



The Status Display Panel, typically positioned directly outside a room, consists of:

- a DND (do not disturb) light indicator
- a Housekeeping request light indicator
- a fob reader which allows housekeeping staff to flag the room as either Being Cleaned, Ready or OOO (Out of Order)

The in-room device is capable of the following:

- set the DND (do not disturb) light on the outside panel
- set the Housekeeping request light on the outside panel
- request removal of the Tray/trolley from room service
- record of voice message which is transmitted to Guest Services

There are two options for the in-room device:

- either a Dinggly in Room Call Button
- or a 3rd party Guest Information Tablet which is integrated with the Dinggly System. Dinggly provides a free API for controlling the outside panel and sending voice messages to Guest services and Tray removal requests to Kitchen staff.



IRD/Room Service Buttons

Developed from the ground up with IRD teams, for IRD teams. The most user friendly, reliable, feature rich system available.

Dinggly's IRD/Room Service tray collection button system allows guests to easily signal that their room service trolley or tray is ready for collection. Messages are sent over WiFi.

It's useful wherever it's desirable to speed up room service collection and minimise unsightly trays and trolleys left in corridors.

What are the benefits?



- Enhance customer service by making it exceptionally easy to request a tray / trolley removal.
- Get room service equipment returned at the earliest opportunity.
- Easily programmable buttons mean each can be renamed in seconds and placed in any room.
- Within range wherever you have WiFi.
- Rechargeable with emailed low-battery alerts.
- Provide data on:
 - Collection request time.
 - Collection request responder.
 - Duration from collection request to trolley removal.

What are the options?



- Collection Buttons can be personalised with your own graphics and colours.
- Can be re-programmed / renamed in seconds for use in any room.
- Calls can be cancelled from a pager or directly on the call button with an iButton.

As a unique cloud-based paging system, Dinggly can send calls and messages to smartphones and tablets. As well as avoiding the need for extra hardware, it means range is limitless. You'll receive the calls, wherever they were generated, as long as you've WiFi or a cellular signal.

Dinggly also offer a touch-screen wrist pager, ideal for ensuring people on-the-go miss nothing. It's compatible with all Dinggly calling devices (except Voice) and works wherever it can connect to WiFi.

How are calls received?



To your phone or tablet as an action list via the Dinggly App

The Dinggly Pager app is available at the App Store or Google Play. You pay an annual fee for the maximum number of concurrent logins required. The app can be downloaded for free to as many devices as you wish, you're just limited to how many can be active at any one time.

If you are in another app, Dinggly creates push notifications. To prevent the inevitable issue of people leaving work logged-in, it's easy to log somebody out remotely.



To a Dinggly Wrist Pager, as an action list

The Dinggly Wrist Pager is a popular way to get messages to busy teams and ensure they are not missed. It can work where there is WiFi and there's an alternative where there isn't.

As is the case with smart-devices, CallGrab™ is featured, allowing individuals to accept a call whilst notifying everybody else. The rechargeable battery will last +10 hours. A charging rack is available to help organise charging multiple watches.



An interactive call status display on a tablet, desktop or Smart TV

Some sites choose a big display for calls; rather than personal devices or tablets (although a 12in tablet is often sufficient for a larger display). In such circumstances the simplest solution is to run the Dinggly Pager app on an Android SmartTV. Calls can also be received and accepted through the Call Status screen in a web browser.



Bespoke

The great thing with a Cloud-based paging system is its easy to integrate with other hardware. So if you need the call-buttons to trigger loud-noises, lights, video loop... or something else entirely, we can almost certainly help.

Any combination of receiving devices can be used within any Dinggly system



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